

THYME

FOR
KITCHENS AND INTERIOR FURNITURE

TERMS AND CONDITIONS (page 1)

25% Deposit	With order by Bacs, Cheque or Cash
70%	On Commencement
75%	Payable by Bacs payment or equivalent, 4 days before delivery
Balance due	On Completion

Changes to the total price for the work – The above price is based on the job as seen. The price given is subject to change if any unforeseen situation arises or if you make alterations to the original specification. Any changes will be discussed and agreed with you and will be invoiced separately after completion.

Guarantees

All work carries a full year's guarantee together with all materials used.

Fyne cabinets carry a manufacturer's guarantee for 3 years.

STONEHAM cabinets carry a manufacturer's guarantee for 5 years.

Fyne Cabinets Furniture has a manufacturer's guarantee for 3 years.

Thyme portfolio cabinets carry a manufacturer's guarantee for 3 years.

All appliances carry the individual manufacturer's guarantees which clients are required to read and complete. Your statutory rights are not affected by our guarantee.

Our Warranties and Guarantees are not insurance backed.

Service Calls

If you require a service call during or after installation we will arrange a site visit within 5 working days.

Supplementary Terms and Conditions apply to installations into new building work or building alterations. Please ask for details.

Plinth: If it is necessary for us to return and fit or refit the plinth due to floor coverings, there will be a charge of ~ £150.00 plus VAT.

Please note: Any appliance (NEW) not supplied by Thyme for Kitchens will incur an additional charge for installation and insurance of ~ £95.00 + VAT
Range Cookers & American Fridges @ ~ £145.00 + vat

Certain appliances and tiles incur a carriage charge. This will be invoiced net cost.
Supplementary items will be invoiced on completion.

All goods remain the property of Thyme for Kitchens until full payment is received.

Complaints: We endeavour to provide the best service and products for our customers. However, we recognise that on rare occasions there may be times where our customers may not be

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completely satisfied. Should this arise, please refer to [Important Information](#) on our website for guidance.

TERMS AND CONDITIONS (page 2)

Confirmation of work to be carried out

We are pleased to have the opportunity to supply and fit the above products, and aim to provide them on schedule, according to the details set out above, and in our accompanying fitting sheet of the same date. We intend to do our best to serve you effectively, consulting with you at regular intervals regarding any changes requested as the need arises.

Please sign and return below:-

I acknowledge my acceptance of this Estimate and fitting sheet dated above.

Customer's Name.....Signature.....Date.....

Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013:

Notice of the Right to Cancel

Your contract begins from the date you accept our estimate and/or pay your deposit. Under the above named regulation you have a right to cancel this contract during a period of 14 calendar days from that day. During that period if you choose to cancel the contract any money paid by you will be refunded.

However if you have already given written approval for the work to begin before the end of the cancellation period you may be required to pay for goods or services already provided or ordered. If you wish to cancel the contract you must do so in writing and deliver personally or send (which may be by electronic mail or post) this to Thyme for Kitchens. You may use the form below if you want to but you do not have to. The notice of cancellation is deemed to be served as soon as it is posted or in the case of an electronic communication from the day it is sent.

Complete, detach and return this form only if you wish to cancel the contract, to jbilson@thymeforkitchens.co.uk

Customer Cancellation Notice

Name of customer: _____

Address of customer: _____

I/We hereby give notice that I/We wish to cancel my/our contract dated: _____

Customer signature: _____ Date: _____

Work commencing prior to the expiry of the Cancellation Period

I/We agree that Thyme for Kitchens and Interior Furniture may commence ordering components before my cancellation period has expired. I understand that if I decide to cancel within fourteen working days, I may be asked to pay for any goods or services already provided or ordered prior to my cancellation.

Customer signature: _____ Date: _____

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